

Model: TT-02RX

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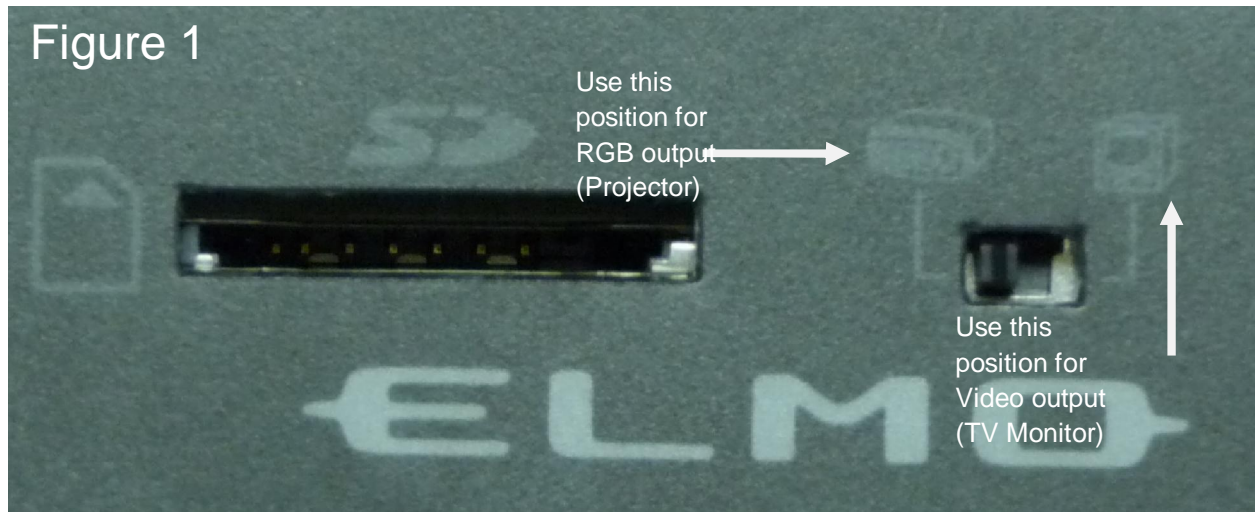
Subject: Troubleshooting Guide

Issue: No Image from Document Camera output

Most Common Cause: The output selection switch is set to the improper position.

Solution: Reset output selection switch to proper position (See Figure 1)

Secondary Solution: Factory service is required. Reference ELMO Service and Repair Instructions.



Issue: Camera head will not stay in horizontal position

Most Common Cause: Loose screws in camera stay assembly

Solution: Reference ELMO Technical Bulletin – 092710

Issue: Flashing blue power button LED

Most Common Cause: Faulty AC adapter

Solution: Replace with known working AC adapter to check operation. If operation is confirmed with known working AC adapter please contact ELMO Technical Support.

Secondary Cause: Faulty TT-02RX mainboard

Solution: Factory service is required. Reference ELMO Service and Repair Instructions.

Issue: No RGB (computer) pass through when powered off (Red power button LED)

Most Common Cause: This is expected behavior for TT-02RX units with serial numbers in the range of 400001 – 583529.

Solution: None.